LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

IN THE MATTER OF

COMPLAINT NO. 2024-112

SHIRLEY RYLAND

LCSW LICENSE NO. 1995

CONSENT AGREEMENT AND ORDER

WHEREAS, Shirley Ryland ("Ms. Ryland") is a credentialed social worker subject to the jurisdiction and the rules and regulations of the Louisiana State Board of Social Work Examiners ("Board" or "LABSWE");

WHEREAS, on April 23, 2024, the Board initiated a complaint against Ms. Ryland for improperly disclosing client records and failing to properly protect information provided by or obtained about a client, in violation of La. R.S. 37:2717(A)(5), La. R.S. 37:2718(B), and LAC 46:XXV §115(A).

WHEREAS, by letter dated April 23, 2024, the Board notified Ms. Ryland of the complaint filed against her, provided Ms. Ryland with a summary of the nature of the complaint, and requested that Ms. Ryland, within fifteen (15) days, provide a response to the complaint;

WHEREAS, by letter dated May 2, 2024 and received by the Board on May 6, 2024, Ms. Ryland responded to the complaint, giving her response to the allegations contained therein;

WHEREAS, pursuant to a complaint and an administrative investigation, Ms. Ryland has indicated her desire to resolve this matter through a Consent Agreement and Order as provided for in Rule No. 907 of the Board's Rules, Standards and Procedures and La. R.S. 49:975(D) of the Louisiana Administrative Procedure Act;

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|| nitial: | | | | 5074768 vi WHEREAS, Ms. Ryland has admitted to the following:

1. Ms. Ryland is a Licensed Clinical Social Worker ("LCSW") licensed by the Board to

engage in the practice of social work in the State of Louisiana pursuant to the Social

Work Practice Act, La. R.S. 37:2701 et. seq., as evidenced by License Number 1995.

2. Ms. Ryland improperly mailed three clients' confidential and private treatment records

to the Board office. The Board had not requested these records from Ms. Ryland.

WHEREAS, by improperly disclosing a client's records and failing to properly protect

information provided by or obtained about a client, Ms. Ryland violated La. R.S. 37:2717(A)(5),

La. R.S. 37:2718(B), and LAC 46:XXV §115(A).

WHEREAS, undersigned counsel has confirmed Ms. Ryland's desire to resolve this

matter through a Consent Agreement and Order;

WHEREAS, Ms. Ryland agrees not to repeat the misconduct mentioned in this Consent

Agreement and Order, and acknowledges that any further misconduct mentioned in this Consent

Agreement and Order will be considered a violation of the terms of this Consent Agreement and

Order and shall be cause for further disciplinary action;

WHEREAS, Ms. Ryland recognizes her right to have an administrative adjudication of

the charges outlined in the complaint and notice letter, at which time Ms. Ryland would be entitled

to be represented by legal counsel, to call witnesses, and to present witnesses on her behalf in

defense or in mitigation of the charges made, and to a decision thereon by the Board based upon

written findings of fact and conclusions of law in accordance with the Louisiana Administrative

Procedure Act. Ms. Ryland nonetheless waives her right to formal adjudication and, pursuant to

La. R.S. 49:975(D), consents to the entry of the Consent Agreement and Order set forth hereinafter.

Ms. Ryland also acknowledges that she waives any rights to which she may be entitled pursuant

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to the Louisiana Administrative Procedure Act, La. R.S. 49:951, *et seq.*, or which she otherwise may be afforded by any law, to contest her agreement to, or the force and effect of this Consent Agreement and Order, in any Court or other forum.

IT IS HEREBY ORDERED that in consideration of the foregoing and pursuant to the authority vested in the Board by La. R.S. 49:975(D), the Board orders and Ms. Ryland accepts the following administrative action which is a final decision pursuant to La. R.S. 49:977:

- The LCSW credential of Ms. Ryland to be engaged in the practice of social work
 in the State of Louisiana, as evidenced by license number 1995 shall be, and is
 hereby REPRIMANDED. Accordingly, Ms. Ryland accepts and shall maintain
 strict compliance with the following terms and conditions.
- 2. Ms. Ryland shall pay a fine in the amount of TWO HUNDRED FIFTY AND 00/100 DOLLARS (\$250.00) within one (1) year from the date all parties sign this Consent Agreement and Order. The payments shall be made on a quarterly basis with the first payment due within ninety (90) days from the date all parties sign this Consent Agreement and Order. Payment shall be made by credit card, certified check, or money order.
- 3. Ms. Ryland shall reimburse legal costs associated with Complaint No. 2024-112 in the amount of SIX HUNDRED FIFTY-TWO AND 50/100 DOLLARS (\$652.50) within one (1) year from the date all parties sign this Consent Agreement and Order. The payments shall be made on a quarterly basis with the first payment due within ninety (90) days from the date all parties sign this Consent Agreement and Order. Payment shall be made by credit card, certified check, or money order.

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- 4. Ms. Ryland specifically acknowledges that failure to comply with the terms of this Consent Agreement and Order may result in a denial, revocation, or suspension of any license, certificate, or registration issued by, or applied for, in accordance with La. R.S. 37:2717.
- 5. Ms. Ryland further acknowledges that failure to reimburse the fees set forth above at Paragraphs 2 and 3 will require the Board to take further action in collection of this debt. Respondent has twelve (12) months to reimburse the expenses before the debt will be considered final and transferred to the Louisiana Office of Debt Recovery (ODR). After transfer, the debt is subject to an additional collection fee of up to twenty-five percent (25%) of the total debt liability, as provided for in La. R.S. 47:1676 (E).
- 6. Ms. Ryland shall report the terms of this Consent Agreement and Order to any board or agency with which she is licensed, certified, or registered.
- 7. By agreeing to the terms of this Consent Agreement and Order, Ms. Ryland waives all rights to appeal this adjudication.

Effect of Non-Acceptance of Agreement. Ms. Ryland acknowledges that this Consent Agreement and Order is subject to the approval of the Board. She further acknowledges and agrees that if the Board rejects this Consent Agreement and Order, it will be void, and an Administrative Complaint may be filed relative to the allegations contained herein. If this Consent Agreement and Order is rejected by the Board, it will not constitute a waiver of Ms. Ryland's right to a hearing on the matters alleged in an Administrative Complaint and the admissions contained herein will have no effect. She further agrees that if the Board rejects this Consent Agreement and Order, the members of the Board may decide the matter after a hearing, and their consideration of this

Consent Agreement and Order shall not alone be grounds for recusal of any member of the Board,

including any claims that the Board is biased against her, that it cannot fairly decide the case, or

that it has received ex parte communication.

Address of Board. All payments ordered and any reports required by this Consent

Agreement and Order shall be addressed to: Louisiana State Board of Social Work Examiners,

18550 Highland Road, Suite B, Baton Rouge, Louisiana 70809.

IT IS HEREBY FURTHER ORDERED that this Consent Agreement and Order shall

take effect immediately upon its adoption by the Board and is a public record of the Board. The

terms of this Consent Agreement and Order may be published and reported in, including but not

limited to, the LABSWE Newsletter, the Association of Social Work Boards (ASWB), and the

National Practitioner Data Bank-Healthcare Integrity and Protection Data Bank (NPDB-HIPDB).

The prosecutor acknowledges negotiation and preparation of this Consent Agreement and

Order in order to resolve, with prejudice, all matters for which the social worker could be charged

under Complaint 2024-112, and further certifies that this Consent Agreement and Order is

consistent with the evidence, adequately addresses the complaint, and represents a true and correct

statement of that which could be proven at a hearing of this matter.

DATED: 9/16/24

James Raines

Prosecutor

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I, Shirley Ryland, have read the Consent Agreement and Order, understand it, and agree to be bound by its terms and conditions. I specifically acknowledge that failure to comply with the terms of the Consent Agreement and Order may result in revocation or suspension of my license. The admissions contained herein will be considered proven and the only issue will be failure to follow the terms of the Consent Agreement and Order. I make these acknowledgements and waivers in support of a final disposition of the pending investigation of Complaint No. 2024-112 by Consent Agreement and Order pursuant to La. R.S. 49:975(D), in lieu of the institution and prosecution of formal administrative proceedings, and accordingly consent to the entirety of the Order set forth above and further waive any right to which I may be entitled under the Louisiana Administrative Procedure Act or any other law to contest, in any court, my agreement to this Order. By my subscription hereto, I also hereby authorize the Prosecutor to present this Order to the LABSWE for its consideration and to disclose to and discuss with the LABSWE the nature and results of the investigation of this matter. I herein waive any objection to such disclosure based on due process of law under either the State or Federal Constitution or under State statutory law, including La. R.S. 49:977.2. I expressly acknowledge that the disclosure of such information to the LABSWE shall be without prejudice to the Prosecutor's authority to file a formal Administrative Complaint, or the LABSWE's capacity to adjudicate such Administrative Complaint, should the LABSWE decline to approve this Consent Agreement and Order. I further acknowledge my awareness that should the LABSWE approve this Consent Agreement and Order that the Consent Agreement and Order will become a matter of public record.

DATED: 9/10/24

Shirley Ryland
Shirley Ryland

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ORDER

The Louisiana State Board of Social Work Examiners, having examined the Consent Agreement and Order, Case No. 2024-112, adopted the Consent Agreement and Order in this matter.

Evan Bergeron, Esq., Consumer Member

Melissa Smith Haley, LMSW

Droith Hora, House Trinity George, RSW

Rora Sunseri, LCSW-BACS

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