

Social Work

completed all te
of her agreement
12/01/23 - RD

From: Jade Stevens <jstevens@lsac.la.gov>
Sent: Thursday, November 30, 2023 11:49 PM
To: Social Work
Subject: Request for removal reprimand
Attachments: Consent Agreement .pdf; B47F6A06-3769-41A1-A2C9-68620084611B.png; 3C5EB325-D82D-4A7D-AD8E-41B56A99F09C.jpeg

Jade Stevens
#13505
4819 Redwood Street
New Orleans, La 70127
11/30/2023

18505 Highland Rd Suite B
Baton Rouge, La, 70809

Dear Members of the Social Work Board,

I am writing to formally request the removal of the reprimand from my license status as a Licensed Master Social Worker. I understand that I had previously signed a consent agreement, and I am pleased to report that I have successfully fulfilled all the obligations within the stipulated timeframe.

I have diligently applied the knowledge gained through the test-taking process and fulfilled all financial responsibilities associated with the consent agreement. I respectfully request that you consider the potential hindrance posed by this status on the front of my license to my future employment prospects. It is of utmost importance to me to continue my career as a social worker, and I am actively working towards obtaining my LCSW to better serve my community.

The removal of this status would significantly benefit my professional aspirations and, in turn, enable me to provide better care to those within my community who rely on my services. Attached, you will find the receipt of completion and the consent agreement, as evidence of my compliance with the terms.

I kindly request your compassionate consideration in this matter and would greatly appreciate your support in removing the reprimand from my license status. Your understanding and assistance in this regard would mean a great deal to me as I continue my journey to be a dedicated and effective social worker.

Thank you for your attention to this request.

Sincerely,

Jade Stevens
#13505

**LOUISIANA STATE BOARD OF
SOCIAL WORK EXAMINERS**

IN THE MATTER OF

COMPLAINT NO. 2021-191

JADE STEVENS

LICENSE NO. 13505

CONSENT AGREEMENT AND ORDER

WHEREAS, Jade Stevens ("Ms. Stevens") is a credentialed social worker subject to the jurisdiction and the rules and regulations of the Louisiana State Board of Social Work Examiners ("Board" or "LABSWE");

WHEREAS, on February 20, 2023, the Board initiated a complaint against Ms. Stevens based upon her failure to report a 2019 arrest within seven days of arrest, failing to timely cooperate with a Board investigation, and answering "no" to "have you been charged or convicted of any state or federal, civil or criminal law..." on her August 25, 2020, renewal application.

WHEREAS, by letter dated March 30, 2023, the Board notified Ms. Stevens of the complaint filed against her, provided Ms. Stevens with a summary of the nature of the complaint, and requested that Ms. Stevens provide a response to the complaint with ten (10) days of receipt;

WHEREAS, pursuant to a complaint and an administrative investigation, Ms. Stevens has indicated her desire to resolve this matter through a Consent Agreement and Order as provided for in Rule No. 907 of the Board's Rules, Standards and Procedures and La. R.S. 49:975(D) of the Louisiana Administrative Procedure Act;

WHEREAS, Ms. Stevens has admitted to the following:

Jade Stevens #2021-191

Initial 
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1. Ms. Stevens is a Licensed Master Social Worker ("LMSW") licensed by the Board to engage in the practice of social work in the State of Louisiana pursuant to the Social Work Practice Act, La. R.S. 37:2701 et. seq., as evidenced by License Number 13505.
2. Complainant is the Board.
3. Ms. Stevens was placed under arrest by the Jefferson Parish Sheriff's Office on or around July of 2019, and charged with theft. Ms. Stevens did not report the arrest within seven days of the arrest date.
4. On August 25, 2021, Ms. Stevens submitted a renewal application to LABSWE. On the application, she answered "no" to, "Have you been charged or convicted of any state or federal, civil or criminal law?"
5. On June 7, 2021, Ms. Stevens self-reported the July 2019 arrest and reported that she was currently going through pre-trial diversion for the charge.
6. On June 8, 2021, LABSWE sent a request via certified mail to Ms. Stevens as part of the Board's investigation, wherein the Board requested from her the arrest report, court documents related to the matter, and copy of pretrial diversion paperwork within 15 days of receipt. The Board only received a copy of the arrest report.
7. On December 8, 2021, LABSWE sent a notification that it had not received the documentation requested in the June 8, 2021, letter, and advising Ms. Stevens that she had ten days to respond. The Board did not receive a response from Ms. Stevens.

WHEREAS, by failing to timely report the arrest, failing timely cooperate with the LABSWE in their investigation, and falsifying information on her renewal application, Ms. Stevens violated La. R.S. 37:2717(A)(3), (5) & (12), La. Admin Code tit. 46:XXV §107(A), and §117(C) & (E).

Jade Stevens #2021-191

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WHEREAS, undersigned counsel has confirmed Ms. Stevens's desire to resolve this matter through a Consent Agreement and Order;

WHEREAS, Ms. Stevens agrees not to repeat the misconduct mentioned in this Consent Agreement and Order, and acknowledges that any further misconduct mentioned in this Consent Agreement and Order will be considered a violation of the terms of this Consent Agreement and Order and shall be cause for further disciplinary action;

WHEREAS, Ms. Stevens recognizes her right to have an administrative adjudication of the charges outlined in the complaint and notice letter, at which time Ms. Stevens would be entitled to be represented by legal counsel, to call witnesses, and to present witnesses on her behalf in defense or in mitigation of the charges made, and to a decision thereon by the Board based upon written findings of fact and conclusions of law in accordance with the Louisiana Administrative Procedure Act. Ms. Stevens nonetheless waives her right to formal adjudication and, pursuant to La. R.S. 49:975(D), consents to the entry of the Consent Agreement and Order set forth hereinafter. Ms. Stevens also acknowledges that she waives any rights to which she may be entitled pursuant to the Louisiana Administrative Procedure Act, La. R.S. 49:951, et seq., or which she otherwise may be afforded by any law, to contest her agreement to, or the force and effect of this Consent Agreement and Order, in any Court or other forum.

IT IS HEREBY ORDERED that in consideration of the foregoing and pursuant to the authority vested in the Board by La. R.S. 49:975(D), the Board orders and Ms. Stevens accepts the following administrative action which is a final decision pursuant to La. R.S. 49:977:

1. The LMSW license of Jade Stevens to be engaged in the practice of social work in the State of Louisiana, as evidenced by license number 13505 shall be, and is

Jade Stevens #2021-191

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hereby REPRIMANDED. Accordingly, Ms. Stevens accepts and shall maintain strict compliance with the following terms and conditions.

2. Ms. Stevens shall pay a fine in the amount of TWO HUNDRED FIFTY DOLLARS AND 00/100 (\$250.00) within one (1) year from the date all parties sign this Consent Agreement and Order for failing to timely report an arrest. Ms. Stevens shall pay a fine in the amount of FIVE HUNDRED DOLLARS AND 00/100 (\$500.00) within one (1) year from the date all parties sign this Consent Agreement and Order for falsifying information on a renewal form. The payments shall be made on a quarterly basis with the first payment due within ninety (90) days from the date all parties sign this Consent Agreement and Order. Payment shall be made by credit card, certified check, or money order.
3. Ms. Stevens shall reimburse legal costs associated with Complaint No. 2021-191 in the amount of \$270.00 within one (1) year from the date all parties sign this Consent Agreement and Order. The payments shall be made on a quarterly basis with the first payment due within ninety (90) days from the date all parties sign this Consent Agreement and Order. Payment shall be made by credit card, certified check, or money order.
4. Ms. Stevens shall pass the Board's Open Book Examination on the Social Work Practice Act and Rules, Standards & Procedures within three (3) months after the date the parties sign this Consent Agreement and Order.
5. Ms. Stevens specifically acknowledges that failure to comply with the terms of this Consent Agreement and Order may result in a denial, revocation, or suspension of

Jade Stevens #2021-191

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any license, certificate, or registration issued by, or applied for, in accordance with La. R.S. 37:2717.

6. Ms. Stevens further acknowledges that failure to reimburse the fees set forth above at Paragraphs 2 and 3 will require the Board to take further action in collection of this debt. Respondent has twelve (12) months to reimburse the expenses before the debt will be considered final and transferred to the Louisiana Office of Debt Recovery (ODR). After transfer, the debt is subject to an additional collection fee of up to twenty-five percent (25%) of the total debt liability, as provided for in LA R.S. 47:1676 (E).
7. Ms. Stevens shall report the terms of this Consent Agreement and Order to any board or agency with which she is licensed or registered.
8. By agreeing to the terms of this Consent Agreement and Order, Ms. Stevens waives all rights to appeal this adjudication.

Effect of Non-Acceptance of Agreement. Ms. Stevens acknowledges that this Consent Agreement and Order is subject to the approval of the Board. She further acknowledges and agrees that if the Board rejects this Consent Agreement and Order, it will be void, and an Administrative Complaint may be filed relative to the allegations contained herein. If this Consent Agreement and Order is rejected by the Board, it will not constitute a waiver of Ms. Stevens's right to a hearing on the matters alleged in an Administrative Complaint and the admissions contained herein will have no effect. She further agrees that if the Board rejects this Consent Agreement and Order, the members of the Board may decide the matter after a hearing, and their consideration of this Consent Agreement and Order shall not alone be grounds for recusal of any member of the Board,

Jade Stevens #2021-191

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including any claims that the Board is biased against her, that it cannot fairly decide the case, or that it has received ex parte communication.

Address of Board. All payments ordered and any reports required by this Consent Agreement and Order shall be addressed to: Louisiana State Board of Social Work Examiners, 18550 Highland Road, Suite B, Baton Rouge, Louisiana 70809.

IT IS HEREBY FURTHER ORDERED that this Consent Agreement and Order shall take effect immediately upon its adoption by the Board and is a public record of the Board. The terms of this Consent Agreement and Order may be published and reported in, including but not limited to, the LABSWE Newsletter, the Association of Social Work Boards (ASWB), and the National Practitioner Data Bank-Healthcare Integrity and Protection Data Bank (NPDB-HIPDB).

The prosecutor acknowledges negotiation and preparation of this Consent Agreement and Order in order to resolve, with prejudice, all matters for which the social worker could be charged under Complaint 2021-191, and further certifies that this Consent Agreement and Order is consistent with the evidence, adequately addresses the complaint, and represents a true and correct statement of that which could be proven at a hearing of this matter.

DATED: _____

James Raines
Prosecutor

I, Jade Stevens, have read the Consent Agreement and Order, understand it, and agree to be bound by its terms and conditions. I specifically acknowledge that failure to comply with the terms of the Consent Agreement and Order may result in revocation or suspension of my license. The admissions contained herein will be considered proven and the only issue will be failure to follow the terms of the Consent Agreement and Order. I make these acknowledgements and waivers in support of a final disposition of the pending investigation of Complaint No. 2021-191

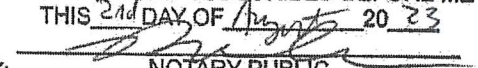
Jade Stevens #2021-191

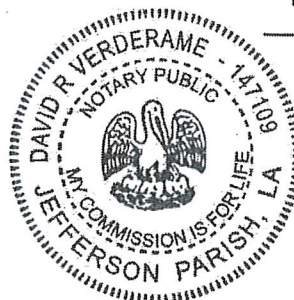
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by Consent Agreement and Order pursuant to La. R.S. 49:975(D), in lieu of the institution and prosecution of formal administrative proceedings, and accordingly consent to the entirety of the Order set forth above and further waive any right to which I may be entitled under the Louisiana Administrative Procedure Act or any other law to contest, in any court, my agreement to this Order. By my subscription hereto, I also hereby authorize the Prosecutor to present this Order to the LABSWE for its consideration and to disclose to and discuss with the LABSWE the nature and results of the investigation of this matter. I herein waive any objection to such disclosure based on due process of law under either the State or Federal Constitution or under State statutory law, including La. R.S. 49:977.2. I expressly acknowledge that the disclosure of such information to the LABSWE shall be without prejudice to the Prosecutor's authority to file a formal Administrative Complaint, or the LABSWE's capacity to adjudicate such Administrative Complaint, should the LABSWE decline to approve this Consent Agreement and Order. I further acknowledge my awareness that should the LABSWE approve this Consent Agreement and Order that the Consent Agreement and Order will become a matter of public record.


DATED: August 2, 2023


Jade Stevens

SWORN TO AND SUBSCRIBED BEFORE ME
THIS 2nd DAY OF August 20 23

NOTARY PUBLIC



Jade Stevens #2021-191

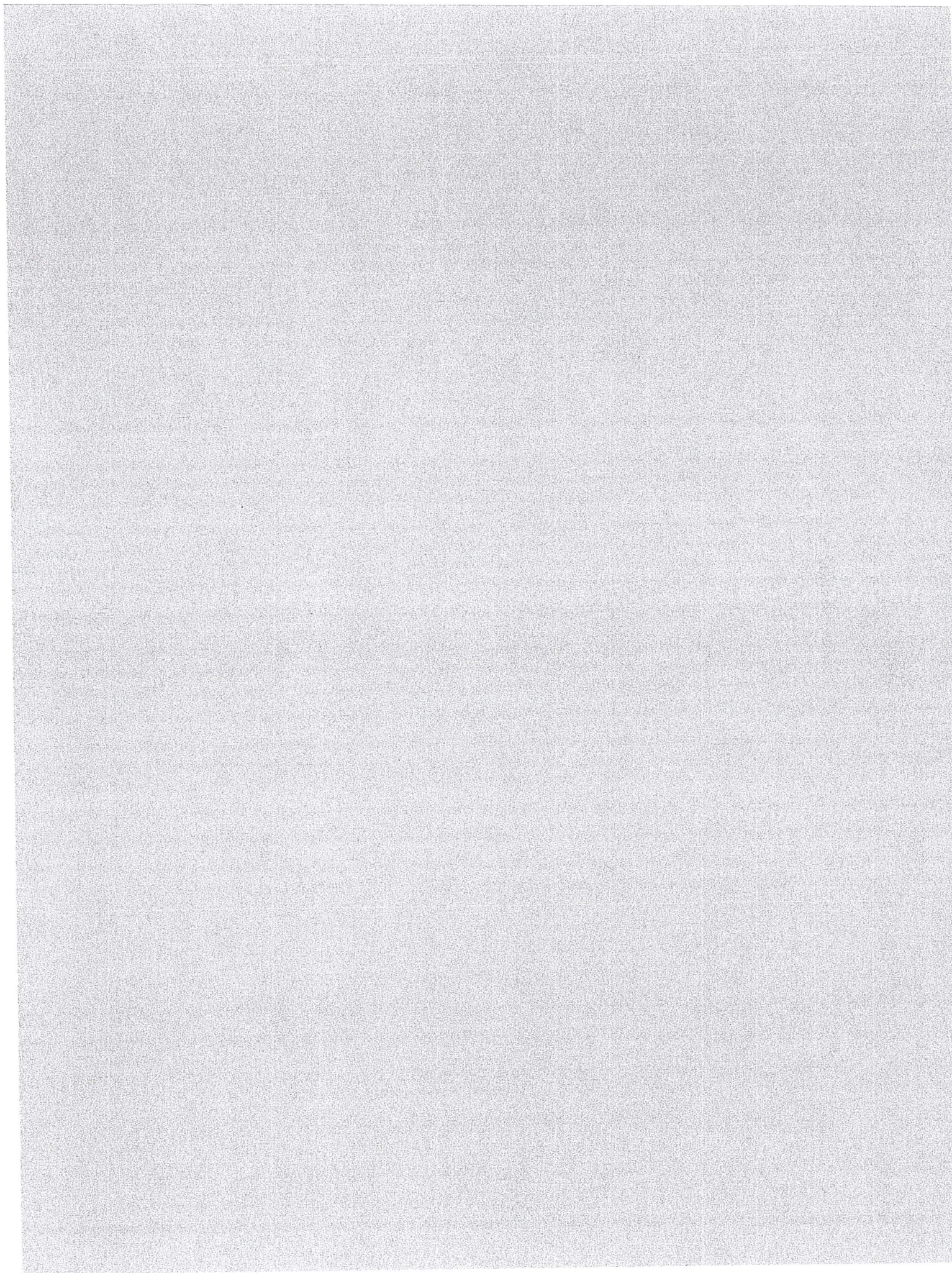
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JASON HAUTH
LMS

Dear Board of Social Work

This is Jason Hauth, a proud social worker of Jefferson parish school system. I apologize for not following the instructions and making it a problem. I have been doing supervision for almost a year and a half with Miram Paiz-Wahl. I received an email from the board on 11/1/23 that there is an issue. I was under the assumption that everything was alright until then. I have been learning and growing as a social worker so much in this time. Developing my skills for trauma based work, making screeners for my particular population. Reviewing difficult cases and finding out how I can improve. I would not trade this time doing supervision for the world, and that is why I ask for the Board to not discredit this time I have spent learning and growing. I have worked hard on my supervision and to see it not be credited would be a waste. We need more LCSW out there doing good work and I am looking forward to being one. Please consider what I said and either way thank you for reviewing this letter.

REC'D NOV 30 2023



Social Work

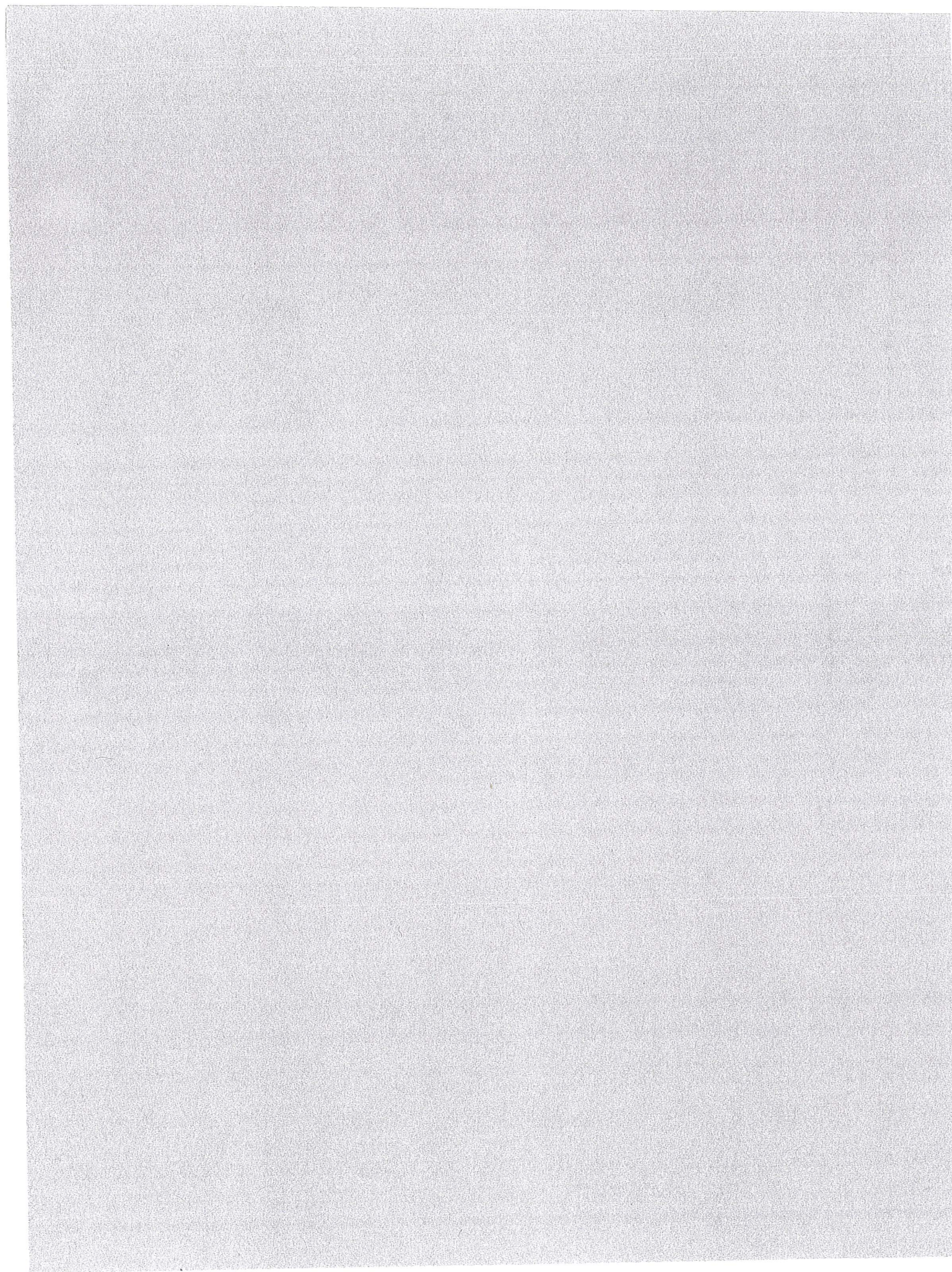
From: Ashley Dueling Staehle
Sent: Thursday, November 30, 2023 9:46 AM
To: Social Work
Subject: Requesting accommodation to attend 10 in person CEU hours via live webinar

Follow Up Flag: Follow up
Flag Status: Flagged

To Whom It May Concern,

I am writing to request accommodation to attend 10 CEU in-person hours via live webinar instead of in person. Due to, I am currently a breastfeeding mother and am unable to be away from my infant for more than 2 hours at a time making it very challenging to attend an in person webinar. Therefore, I am requesting to attend the required in-person CEU's via live webinar.

Thank you for your consideration,
Ashley Dueling Staehle
LCSW 14599



Social Work

From: Tyshica Lofton <tyshica@impactcounselinginfo.com>
Sent: Thursday, December 21, 2023 12:10 PM
To: Social Work
Subject: BACS Petition

Hi

Please see the link below regarding the petition that was introduced during the last board meeting for the board's review and information. Please advise if you have any difficulty accessing it or need additional information.

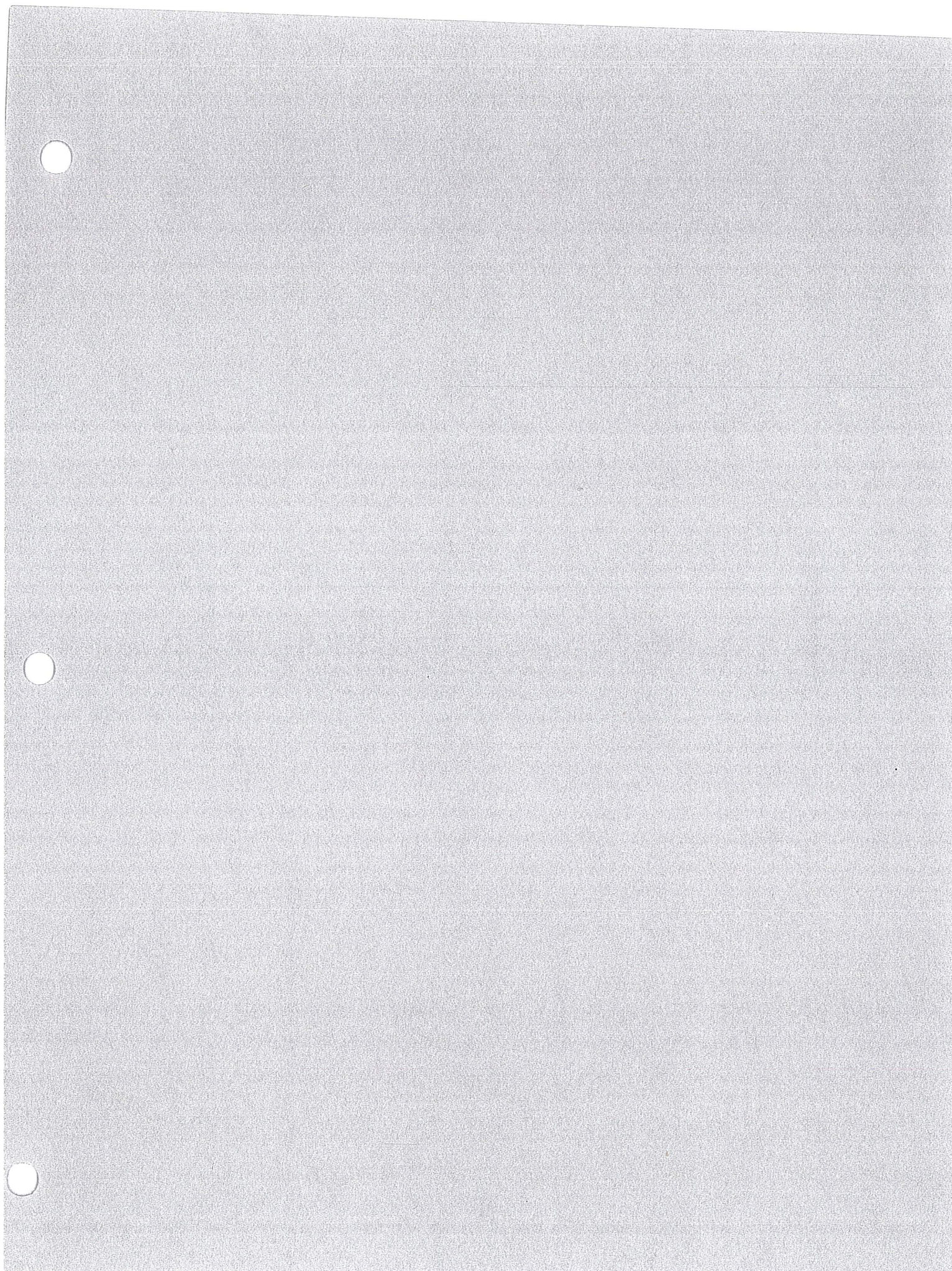
<https://chng.it/x8gjivFP2C>

Respectfully,
Ty Lofton, LCSW-BACS
Clinical Director
Member of the Motivational
Interviewing Network of Trainers
Work Cell 504-408-0860
Fax 888-920-2250
Website: <https://www.impactcounselinginfo.com/>



Every day is another chance to start over, to forgive or be forgiven, to get it right....to do the right thing.

Privacy & Confidentiality Notice and Warning: This e-mail transmission and any accompanying documents in this transmission may contain confidential, personal, and /or protected health information legally privileged and/or protected. The information is intended only for the use of the individual or entity to address it. If you are not the intended recipient, you are hereby notified that any review, disclosure/redisclosure, copying, storing, distribution, or the taking of any action in reliance on the contents of this transmission and accompanying information is strictly prohibited. If you have received this communication in error, please notify the sender immediately and delete this information, including the email and all accompanying attachments, immediately, without opening or forwarding any of the information. Thank you!



12/21/2023

To the LABSWE Board and Staff,

My name is Hailey Amato, an LMSW professional since October 12th, 2021 based in Jefferson Parish. I am writing to request that the Louisiana State Board of Social Work Examiners (LABSWE) consider accepting the supervision hours I have completed towards obtaining my clinical license with my LCSW-BACS supervisor, Elizabeth Cooney, over the course of the past 18 months. Unfortunately, due to some miscommunication, trouble with the Certemy website, and lack of completion of paperwork by my secondary supervisor, the supervision contract 2 was initially deemed unacceptable. I am now asking the board to reconsider my case.

Allow me to explain further. I began the clinical supervision process in February of 2022 with Elizabeth Cooney, LCSW-BACS while working at Therapeutic Partners, LLC in Covington, Louisiana. In August of 2022, I began a new job with Jefferson Parish Public Schools. At that time, I was unaware that we had to update our supervision contracts due to the change of my secondary supervisor from Victoria Prather to Monique Soignet. Therefore, I continued my clinical supervision sessions (both individual and group) with Elizabeth Cooney. Similar to other supervisees, I was unaware of this requirement until my clinical supervisor shared this with us. Once I learned that there was a change needed, I attempted to edit the supervision contract 2 that was already in place on Certemy, I had difficulty understanding what I needed to do to complete the steps my clinical supervisor was requesting. Other supervisees and I struggled to understand the Certemy website due to lack of clear instructions and a non-user friendly platform. I even watched the videos posted on the LABSWE website which only provided step-by-step instructions as to how to create a supervision contract 2 if your on-site

supervisor and your clinical supervisor are separate people. However, there were then (and still are) no instructions listed as to what to do in the case that you are keeping the same clinical supervisor, but changing the secondary supervisor due to switching employers.

I then called LABSWE and was told to reach out to the Certemy support line due to it being a technical issue. Once I spoke with the Certemy support line, I was told this was not a technical issue and that I needed to reach out to the social work board. At this point, I was unsure who to reach out to or how to solve the issue at hand. In reaching out to my clinical supervisor, she suggested reaching out to Maddy Andras, who had helped multiple new social workers with this non-user friendly platform. Eventually, I was able to get in touch with Maddy Andras, an employee at LABSWE at the time, to help me understand exactly what was needed to update the supervision contract. Via phone call, Ms. Andras was very helpful and gave me step by step directions as to what was needed on my end to complete the supervision contract 2. She instructed me to create a completely new supervision contract 2. Prior to this guidance, I was under the impression that I had to edit my original supervision contract 2 (not start a new one) which is where my frustration arose with the website confusion. Ms. Andras then instructed me to fill out the "Acknowledgement, Structure and Focus of Supervision, Job Description and Attestation" and invite both supervisors Elizabeth Cooney, my clinical supervisor, and Monique Soignet, my secondary supervisor and on site supervisor. While on the phone, Ms. Andras said that this was the end of my portion to complete, stating that I had to wait on both supervisors to "accept my invitation" that was sent to them.

Both supervisors accepted the invitations, so to my understanding, the matter was complete. On Certemy, all that was shown on my profile was "accepted" underneath both supervisors' invitations. Due to Ms. Andras' instructions to invite the supervisors and await the

acceptance and based on the previous supervision contract 2 with Ms. Cooney and Ms. Prather that was completed, I assumed these were the final steps and I was able to continue receiving clinical supervision. Unfortunately, although Monique Soignet accepted the invitation, she did not complete her portion until November of 2023. On my end, I was unable to see that there was more to be completed by my supervisors, instead Certemy only indicated that Monique Soignet “accepted your invitation,” which again is what Ms. Andras told me to look for when first completing this contract. Additionally, my clinical supervisor, Ms. Cooney, and I were never notified via email or via Certemy notifications that there were more steps to complete. Thus, I was under the impression that everything had gone through due to the lack of notifications, plus the fact that Ms. Cooney was able to continue putting in the documented hours we had completed regularly. Neither of us recognized there was an issue until I received an email on November 1st titled “Submission Rejection” by Monique Soignet due to a discrepancy in work hours. Subsequently, my clinical supervisor noticed something was wrong due to no longer being able to upload some of my supervision hours on Certemy after the rejection. Of course, we were both surprised and confused by this.

Upon reaching out to Sarah Banks, she explained that since Ms. Soignet did not complete her portion until the following year after she had been invited on Certemy, the supervision hours completed during that lapse would not count towards my clinical license. After learning this information, I immediately updated the hours listed on the contract to the ones Ms. Soignet had suggested in her comment under the rejection notice. Once I corrected this portion, I was instructed via Ms. Banks to resend the invitation to Ms. Soignet. I spoke to Ms. Soignet on December 5th, 2023 in a staff meeting to remind her to fill out her portion of the contract. Ms. Soignet reported that she was unable to see it, and instructed me to send the invitation again. I

did so and asked if she would like to meet to review the information. She reported she will try again on her own, and then we can discuss it at a later date if it does not go through. I emailed Ms. Soignet and offered to meet with her a few times in an attempt to complete the supervision contract 2 as soon as possible. She only responded to the last email requesting a meeting. A copy of these emails are attached.

In conclusion, due to the miscommunication among the parties involved, the instructions I originally followed, the confusion experienced by me and my colleagues with the Certemy platform, and the lack of completion/follow up on my secondary supervisor's end without my knowledge at the time, I am requesting that you please accept the additional hours documented below which were performed on time but not properly registered in the system. Unfortunately, I was unaware of my circumstances until recently when I did all that I could to rectify the situation. Please know that I have been working diligently to complete my clinical hours for the past year in order to obtain my clinical license in a timely manner. With the information presented here, I would greatly appreciate the board's reconsideration to accept the hours completed thus far so I can finalize my certification/licensure in order to advance my education, professional credentials, and career in social work. If you have any further questions, please feel free to reach out to me or Ms. Elizabeth Cooney, LCSW-BACS who can attest to my experience. Ms. Cooney's contact information is [redacted] 1. I look forward to hearing from you.

Sincerely,

Hailey Amato, LMSW

[redacted]

Beth Cooney, LCSW-BACS

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To: The Louisiana State Board of Social Work Examiners
Re: Hailey Amato

I am Hailey Amato's contract 2 supervisor. I have supervised her through her employment at 2 different places as her outside supervisor. Hailey does both individual and group supervision with me. She is one of 6 social workers that I supervise using the Certemy system. Hailey is a very organized, conscientious, and compassionate social worker. She has had many challenges trying to figure out the Certemy system. We were both hyper aware that Hailey needed a new contract with new employment within the 60-day time frame. We talked about the process and Hailey spoke with Maddie that formerly worked at the board to go over what was needed. From my end as a supervisor, there was no indication that anything was missing until I logged on to update Hailey's supervision log a month ago and saw a red x marked rejected filled out by her Jefferson Parish supervisor, Monique Soignet. I immediately informed Hailey about what I saw and what she needed to do. She has done and paid out of pocket for many individual and group supervision hours in the time period from when this was initialed and rejected. Hailey did what she was told to do and until the contract was rejected last month was unaware of anything missing. I have no way to see the information of the on-site supervisor and it is that way for all my supervisees as a contract 2.


I believe Hailey did her best to navigate this very flawed system. The board has noted the difficulties with Certemy and I believe you will continue to see these types of errors. If we could have a stepped notification of completed paperwork that would be so helpful and prevent these errors.

As someone who supervises many interns and LMSW's every year in my work, I am hopeful that we can continue to be trauma informed, compassionate and supportive to our newest colleagues. Please consider how hard Hailey has worked to try and get her paperwork completed, to solve these issues on her own and communicate with her on-site supervisor and the board. I do not believe she was negligent in this circumstance. Thank you for all that you do for our field. I am grateful for your time and dedication.

Elizabeth Cooney, LCSW-BACS

Elizabeth Cooney LCSW-BACS. License #7702
Clinical Social Worker in Private Practice
Board Approved Clinical Supervisor
Co-Chair of the Schools Committee National Child Traumatic Stress Network
Director of Evidence-Based Practice, Project Fleur-de-lis New Orleans
National Trauma Trainer, School Based Interventions

APPENDIX: Please see the following attachments as per explained in the letter above.



My CredentialsDigital WalletTranscriptsUser GuideLABSWE Admin1
logged in as Professional
Hailey Amato

[BACK TO MY CREDENTIALS](#)

Focus of Supervision

The following areas of practice shall be discussed during the supervisory process. Other areas are optional.

- Ethical Standards of Practice** apply social work values and ethics in practice
- Relationships with Clients** develop, maintain and terminate client relationships
- Relationships with other Professionals, Groups and Communities** develop and maintain other professional relationships
- Cultural Competence and Social Diversity** understand and engage people from diverse cultures
- Intervention Process** formulate assessments, develop treatment plans, implement interventions that result in problem resolution or improvement, and effectively evaluate practice
- Application of Theory** understand, explain and apply social work theories in practice
- Oral Communication** participate verbally in discussions, exchange thoughts and ideas, make clear presentations and/or interact with a variety of audiences
- Documentation** maintain accurate records of social work intervention and follow agency and best practice guidelines
- Self-Evaluation and Professional Development** assess one's professional development and accept responsibility for personal learning and professional growth
- Social Policy and Social and Economic Justice** understand the relationship between policy and practice and advocates for clients' needs

Entries	Number
Required:	1
Completed:	0
Pending confirmation:	0
Pending verification:	0
Rejected:	1
Remaining:	0

You have reached the total entries required.


ELIZABETH COONEY
Monique Soignet

First: Accepted Second: Accepted
Req: 1 Sub: 0 Com: 0

I hereby affirm under penalties of perjury that I am the supervisee named in this contract and all the statements herein are true and accurate to the best of my knowledge. I will abide by the Louisiana Social Work Practice Act and Rule 503 of the Rules, Standards and Procedures. *

I affirm

Signature



Primary Supervisor

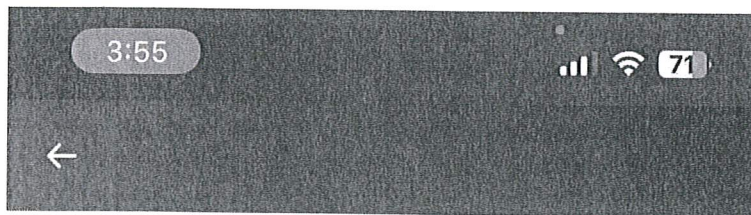
ELIZABETH COONEY
cooney.beth@gmail.comnonprod
Accepted
11/30/2022 08:44 AM

Secondary Supervisor

Monique Soignet
monique.soiignet@jpschools.orgnonprod
Accepted
12/03/2022 09:48 AM

Reason for submission rejection
work hours are 37.5 per week

EDIT



Re: Supervision



me

To Beth Cooney

Sep 20, 2022 at 1:46 PM

Beth,

I attempted to update the certemy today by inviting Monique, so hoping it goes through correctly. I have decided certemy and I have a love hate relationship because I always have difficulty with them. Please let me know if there is something else I need to do to move forward with it! Also, supervision tomorrow from 3:30 to 4:30pm would be great. Thanks!

Hailey Amato, LMSW

> Show original message



Delete



Move to



Forward



Reply



More

mail.yahoo.com

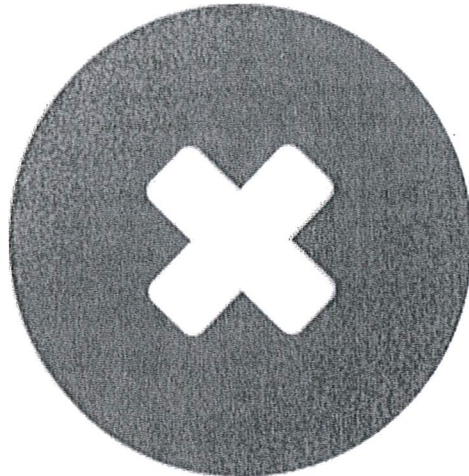
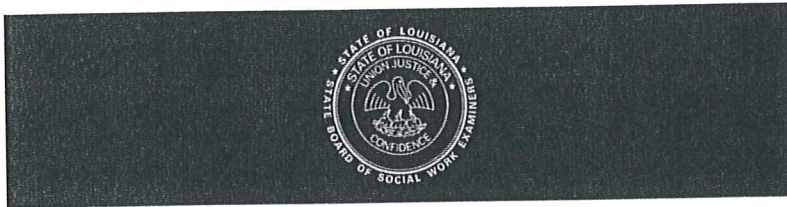
Submission Rejected – Attention Required



LABSWE

To h.amato50@yahoo.com

Nov 1 at 10:31 AM



Delete



Move to



Forward



Reply



More

AA

mail.yahoo.com



Attention Required

Dear Hailey:

Monique Soignet has rejected the following
log step submission with the following
reason:

Acknowledgement, Structure and Focus of
Supervision, Job Description and Attestation
as part of Supervision Contract 2

Reason: *work hours are 37.5 per week*

**Please click the link below and re-submit
your information.**

RE-SUBMIT INFORMATION

Regards,
The LABSWE Team

Sent on behalf of Monique Soignet



HAILEY AMATO

hailey.amato@jpschools.org

Hide details



To:



MONIQUE SOIGNET

Date: December 5, 2023, 2:19 PM

Monique,

I attempted to resend the invitation on certemy supervision contract 2. I am hoping this works. If not, I will call LABSWE/Certemy back and see what I can do on my end. Please let me know if it does not work again on your end. I would love to meet with you as soon as we can to figure it out. Thanks in advance!

--

Best regards,

Hailey Amato, LMSW

Early Intervention/Special Education Social Worker

Jefferson Parish Public Schools

A. C. Alexander Elementary School

Email: hailey.amato@jpschools.org

10:59



Upgrade to a smarter Gmail
Secure, fast & organized email

OPEN

Sent M...



HAILEY AMATO

hailey.amato@jpschools.org

Hide details

To:



MONIQUE SOIGNET

Date:

December 6, 2023, 4:15 PM

Monique,

Good afternoon, I hope you are having a great day!

I just spoke with someone from LABSWE about the update with the supervision contract 2. The lady stated that you have accepted the invitation, but still need to fill out your portion on the "Acknowledgement, Structure and Focus of Supervision, Job Description and Attestation" and "Employee Verification" sections.

Also, to ensure that this does not impact the hours I have previously completed, can you forward me the email notifications from LABSWE-Certemy when you had originally received the invitations for each of those sections. I am not sure the exact date, but it would have been fall of 2022.

AA

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10:59



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Sent M...



Also, to ensure that this does not impact the hours I have previously completed, can you forward me the email notifications from LABSWE-Certemy when you had originally received the invitations for each of those sections. I am not sure the exact date, but it would have been fall of 2022.

Please let me know if you have any questions about it. I know certemy can be difficult, so if you want to do it together tomorrow, I would greatly appreciate it! Thanks in advance!

Best regards,

Hailey Amato, LMSW

Early Intervention/SPED Social Worker

Jefferson Parish Public Schools
A. C. Alexander Elementary School
Email: hailey.amato@jpschools.org
Office phone: (504) 469-7326

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AA

mail.google.com





HAILEY AMATO

hailey.amato@jpschools.org

Hide details



To:



MONIQUE SOIGNET

Date: December 11, 2023, 7:40 AM

Monique,

Good morning, I hope you had a great weekend!

According to LABSWE, I am not allowed to continue clinical supervision until all portions on the supervision contract 2 are complete on certemy. It looks as though the "acknowledgment, structure and focus of supervision, job description and attestation" and "employee verification" sections still need your input. I cannot see exactly what that may be on your end, but I would love to help out if I can.

Please let me know if I can be of assistance to you!

--

11:02



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MONIQUE SOIGNET

to me

9 days ago Details



Good morning,

As I have stated at meetings and in our manual you must schedule an appointment with me to complete all forms. I am available as previously stated to come by school or you can come to my office. I am available at the following times: 3:00pm today, Tuesday 9:30am or Friday at 3:00pm. You would need to come to my office if you choose Tuesday's time. Please choose the time that works best for you and send a google meet invite.

Sincerely,

Monique



--

Monique Soignet
LCSW BACS

Director of Family and Social Services
Jefferson Parish Public Schools
501 Manhattan Blvd.
Harvey, LA 70058

AA

mail.google.com



11:02



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Sent M...



HAILEY AMATO

to MONIQUE

9 days ago Details



Thank you for sharing this information. Today at 3pm works best for me. I am able to come to your office at Emenes or have you come to A. C. Alexander. Please let me know which would be easier for you. Thanks in advance!



MONIQUE SOIGNET

to me

9 days ago Details



I can come at 3pm as long as the building is open until 4pm as that is my end time.



HAILEY AMATO

to MONIQUE

9 days ago Details



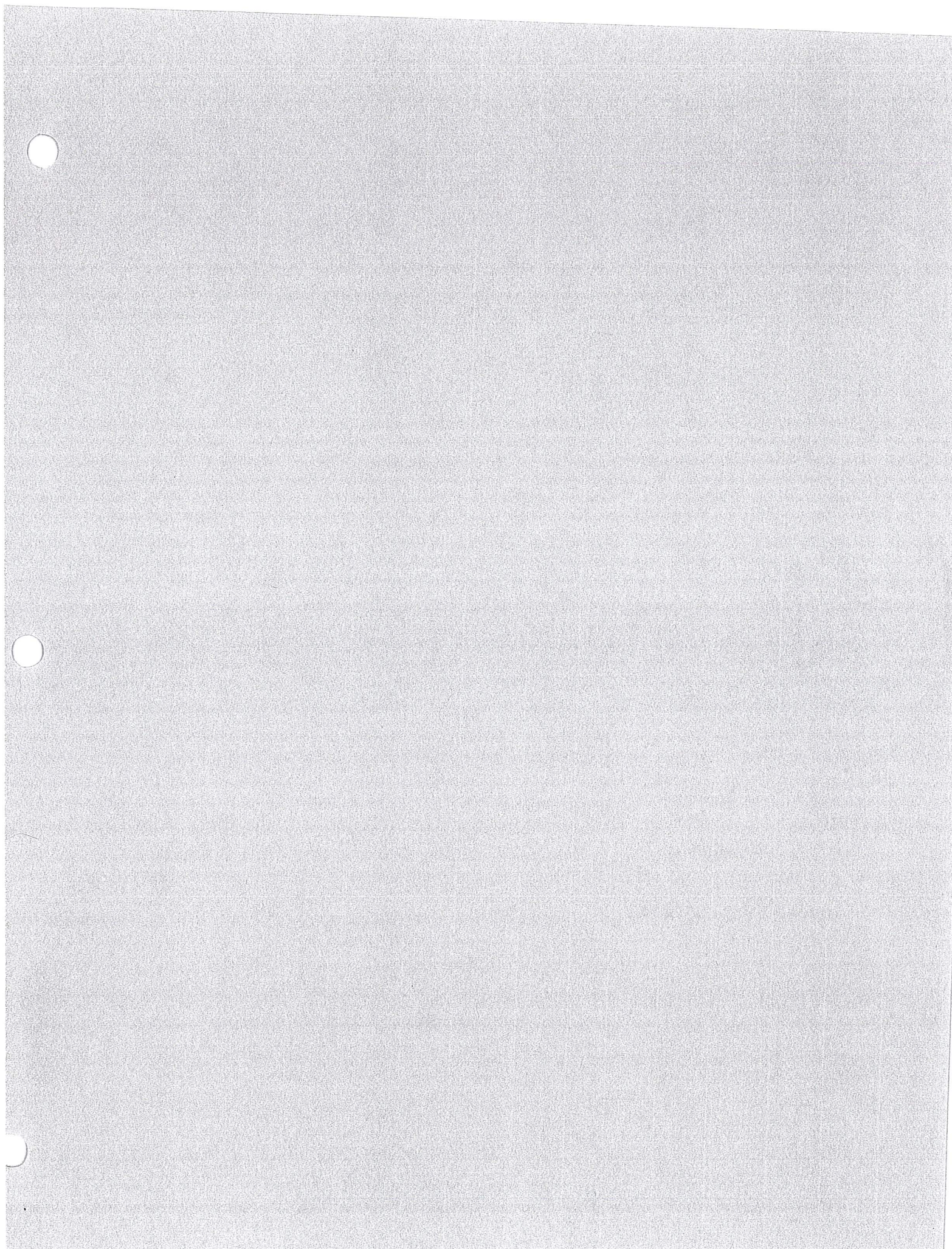
Yes, it will be open at that time still. I will see you at Alexander at 3pm. Thanks so much!



AA

mail.google.com





December 18th, 2023

Louisiana State Board of Social Work Examiners

18550 Highland Rd

Baton Rouge, LA 70809

To Whom It May Concern:

I am writing to request assistance in validating the supervision hours I've accrued between October 19, 2022, to October 14, 2023. I began working as an adoption social worker in the Family Services department on October 17, 2022, for the Catholic Charities Diocese of Baton Rouge.

My first supervision session with my Board-Approved Clinical Supervisor/ Agency Supervisor, Alfred Robelot, was on October 19, 2022, during which I successfully sent him the invitation for supervision through Certemy. The directions on Certemy indicated: *"If you are in the beginning of supervision- Invite your supervisor to your initial session (which will be between 30 minutes and 2 hours). After this, you do NOT need to re-invite your BACS again."* I could log into my account and assign Mr. Robelot about 30 hours, as the instructions read not to assign all. However, the phase on my account in Certemy did not show a contract.

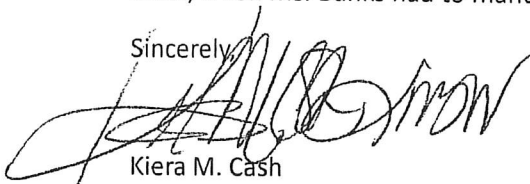
I renewed my LMSW license through Certemy with similar issues in the fall of 2023. During my renewal, my Certemy account was enrolled in the phase 'RSW Renewal' when I held an LMSW license at the time. I contacted the board and the employee who answered was able to add the correct phase to my account so I could successfully renew in time.

I Completed 31 hours of supervision that my supervisor logged, and Certemy reflected these hours until October 17, 2023, when I received an email from Certemy stating that my LCSW application was past due. At that time, my supervisor suggested I contact the board for help. I called LABSWE for help and was transferred to Sara Banks to resolve the issue.

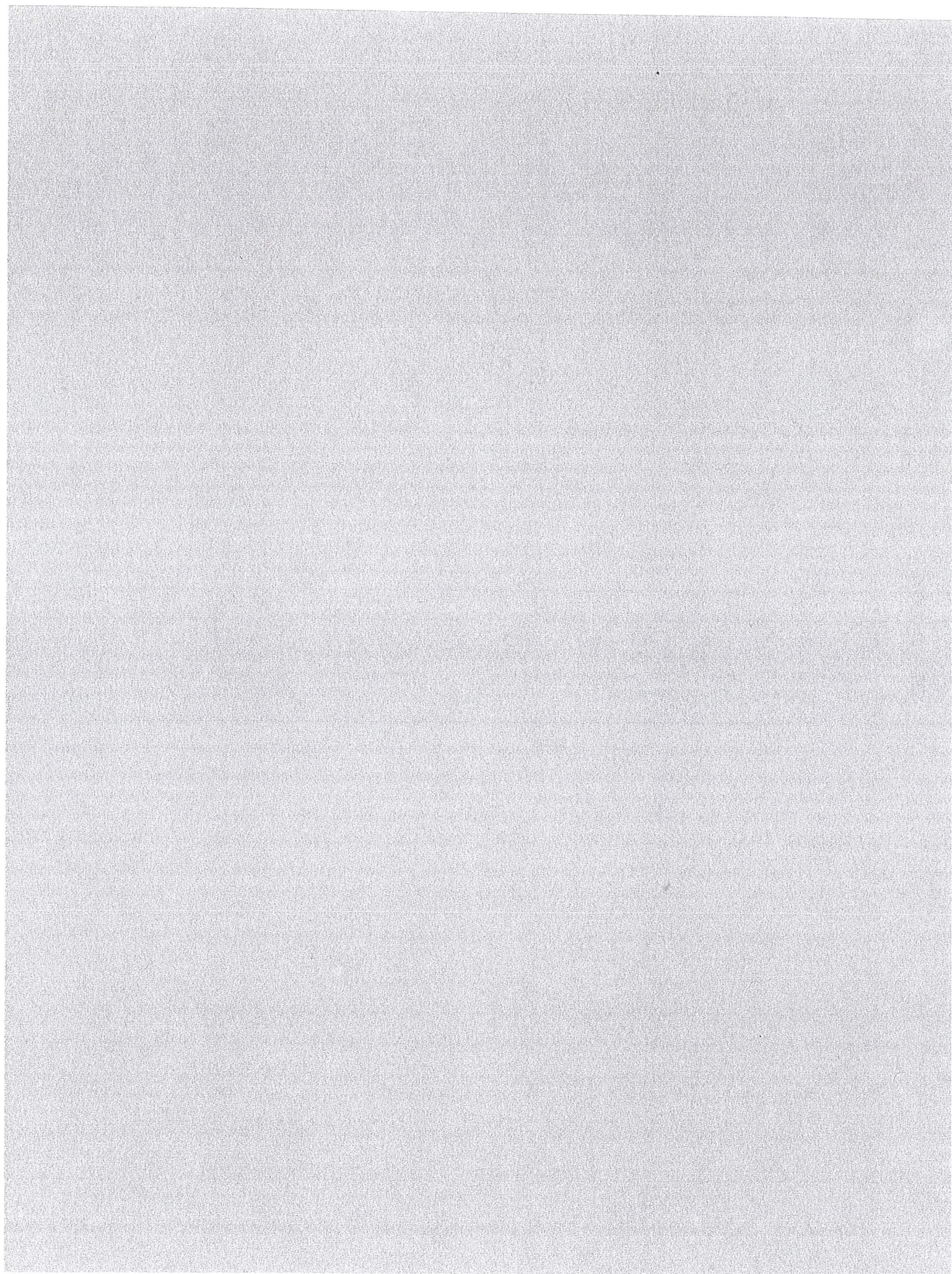
Ms. Banks looked at my Certemy account and noticed it did not show a contract with my BACS. Ms. Banks explained that this has been an ongoing issue with most users as the board does not track users who are under supervision and if they have a contract on file. She then manually added a contract to my account and instructed me to send it to my BACS. I immediately followed her instructions and sent the contract to my supervisor and agency representative. Ms. Banks advised that I write a letter to LABSWE to explain the many issues I've had with Certemy.

At the time of this letter, my Certemy account shows that the contract portion is complete, but it still shows that I am past the deadline to apply for my LCSW. The issues with this system have been an unnecessary burden. I request that the board approve the 31 hours I completed before December 13th, 2023, when Ms. Banks had to manually add a contract to my Certemy account.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kiera M. Cash', is written over the word 'Sincerely,'.

Kiera M. Cash



SaraJanet Banks

From: Anna Hrnjak
Sent: Friday, December 22, 2023 10:25 AM
To: SaraJanet Banks
Subject: Supervision: A. Hrnjak 15168

Hello Sara,

This email is following up on our correspondence beginning November 1, 2023 regarding supervision contract December 22, 2023:

Anna Hrnjak
#15168

Dear Louisiana State Board of Social Work Examiners,

This letter is an addendum to the email I sent on 11/22/23. I would like this letter to be presented to the board at the upcoming board meeting on January 5, 2024.

I am writing to ask that 24 supervision hours acquired under the Supervision of Catherine Puett, LCSW, BACS be accepted toward my LCSW licensure. I was informed that supervision hours from 12/7/21 - 9/7/22 will not be counted because the supervision contract was not completed within the 60-day time frame. We believe the issue is with the Certemy platform, we had several issues in the beginning getting everything set up properly. Catherine would not have intentionally missed the 60-day deadline as she has been a BACS for over 15 years and is very familiar with the rules and regulations of the board for the Supervision of LMSW's.

Our first supervision session was 12/7/21. We have documentation that our first sign on to Certemy was 12/9/21. Sara Banks stated in an email dated 11/15/23, that the supervision contract was started on that same date, but not completed until 11/18/22. My Certemy showed the contract pending for the time frame that my supervision hours are in question. The contract that was completed on 11/18/22 was a second contract due to my job description changing.

In September 2022, Catherine and I realized Certemy wasn't sending out the invitations so we could connect through the platform. On October 31, 2022, after going through LASWBE and Certemy, it was determined that we had incorrect email addresses, and the invitations were going to those email addresses. We solved that issue and began recording our sessions through Certemy on 11/18/2022. At that time, we also submitted an updated contract in Certemy, because my position at Home Care Solutions changed from Client Services Coordinator to Aging Life Care Manager.

As you are well aware, many LMSW's and LCSW's have struggled with Certemy. According to the email from Sara Banks, we did start the contract on 12/9/21. I am not sure if the email issue or just not having clear idea of how to use Certemy caused our issue, but we did have a contract started within the 60 days. Catherine and I have followed all the rules to the best of our ability within the limitations of Certemy. We acknowledge that we made mistakes around our email addresses, but otherwise feel we have not intentionally ignored a date or deadline. We hope that you will consider allowing the 24 hours of supervision to be counted toward my licensure. Records of those hours are uploaded into my documents on Certemy.

SaraJanet Banks

From: Anna Hrnjak <annahrnjak@gmail.com>
Sent: Wednesday, November 22, 2023 9:18 PM
To: SaraJanet Banks
Cc: Catherine Puett
Subject: Re: Supervision

Hello Sara,

I am writing again to ask that the board review my case regarding supervision Contracts 1 and 2. I have recently met with my supervisor, Cathy Puett (#4337) to review the course of supervision and procedures for recording hours and creating the first supervision contract. My Certemy account was active on December 9, 2021. I began supervision sessions with Cathy Puett on January 7, 2021. We have continued supervision until August 2023.

We created the original contract in Certemy but I do not have evidence of that date, yet that I can find. We did not complete a paper contract. Since Certemy was the new platform we were instructed to use, we followed the new guidelines no longer requiring paper documents. I provided the accurate information into Certemy and invited Cathy as instructed for Phase 1 of supervision within or around the 60 day time frame, but again, the original contract is not viewable in Cathy's supervisor account for me. I do not know how to begin to understand how that may have happened since after I invited my supervisor, I no longer had access to the original contract once it was acknowledged. The current contract, Contract 2, is dated 11/18/2022. The initial contract, Contract 1 was updated and submitted on that date because my position at my place of employment changed, and following procedure we updated my job description. Did updating the contract overwrite the original?

One idea that may have affected the original contract is that I had unknowingly created two accounts: one with my Tulane email, the other with gmail. I could only access the LCSW supervision with one email, and LMSW CEUs with the other. I no longer have access to the Tulane.edu email so I cannot locate emails that may provide additional information or communication to and from LABSWE/Certemy. The two accounts in Certemy were merged by Ulysses Juarez at Certemy technical support on February 21, 2023. I have an email from Ulysses that supports that action.

At this time, I ask the board to review my case and to postpone any decision for one month until I can speak directly with someone at LABSWE to help guide me through understanding the platform better and what errors may have occurred and how I may remedy them according to LABSWE policy and procedure.

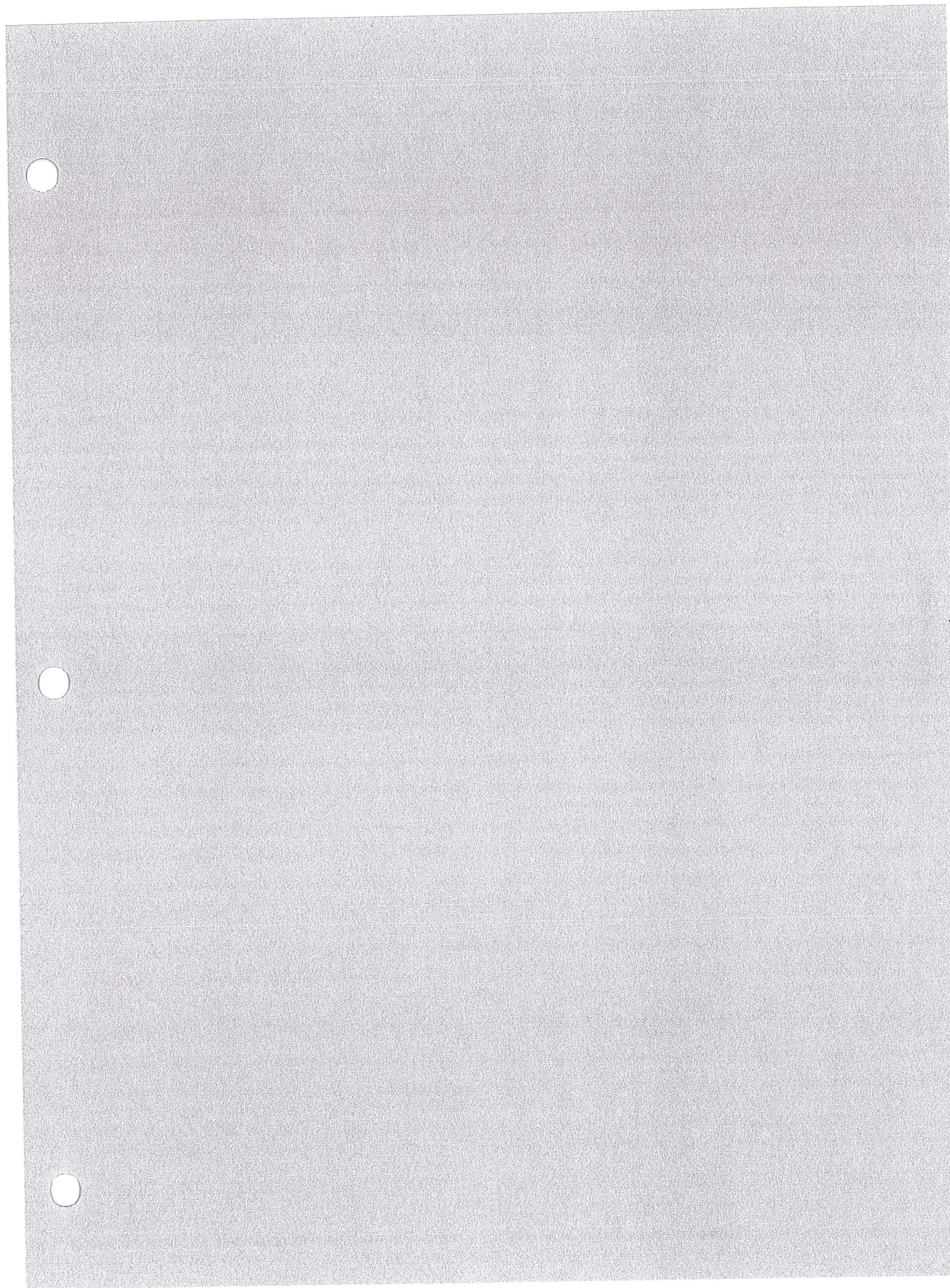
Thank you for your time and understanding.

Anna Hrnjak, LMSW
#15168

original
request referenced
in updated letter

1st date of sup.
12/07/2021
according to
contract and
evaluation

On Wed, Nov 15, 2023 at 8:20 AM SaraJanet Banks <Sara.Banks@labswe.org> wrote:



SaraJanet Banks

From: J Godiva <[REDACTED]>
Sent: Thursday, December 21, 2023 9:38 AM
To: SaraJanet Banks
Subject: Request for approval of supervision hours and work hours

Dear Board of Social Work,

I hope this letter finds you well. I am writing to formally request your approval for supervision hours and work hours completed under my LCSW-BACS, as I progress in obtaining my LCSW.

My journey towards LCSW began in December 2021, following the successful completion of my LMSW exam. Initially supervised at Vermilion Behavioral Health, I faced a challenge when I departed from the company, as the compensation for my supervision was linked to my employment. Due to the associated costs, I sought a new LCSW-BACS within my financial means and found a professional relationship with Bridget Crochet in June 2021.

Navigating the transition between supervisors, I followed the process on Certemy after seeking guidance from my LCSW-BACS. Despite frequent inquiries and reassurances during our regular meetings, I discovered discrepancies when prompted to apply for my LCSW through Certemy. It was then that I learned a social work contract had not been established on Certemy, and errors existed in my profile.

Upon realizing this, I promptly rectified the issues and have since been in constant communication with the board to ensure compliance. I am committed to addressing any outstanding requirements to facilitate the smooth progression of my LCSW application.

I kindly request your understanding and approval for the transfer of my supervision hours and work hours completed under my LCSW-BACS. I appreciate your attention to this matter and am more than willing to provide any additional information or documentation needed to expedite the process.

Thank you for your time and consideration.

Sincerely,
Jada Jackson, LMSW 16824

Bridget Crochet,
LCSW-
BACS

Louisiana Board of Social Work Examiners

Re: Jada Jackson, LMSW #16824

It is my genuine request the board will consider allowing Jada Jackson, LMSW to be approved to test for the ASWB clinical level social worker examination after she has now completed all 96 required supervision hours. This letter of request follows an error that was made when Jada began her clinical hours of supervision under my license as both myself and Jada were in unfamiliar territory with Certemy and a supervision plan was not completed electronically and submitted within the timeframe required by the Louisiana Board of Social Worker Examiners. I have been a Board Approved Clinical Supervisor since 2016 in which prior to Certemy all was completed by handwritten documentation. Jada Jackson was the first supervisee under my supervision and I failed to realize when she was moving agencies and required a new supervisor, she would have to complete an upload a new Plan of Supervision within 60 days and due to both of our misunderstanding it was not completed. However, we have completed all other required documentation and I sincerely request the Louisiana Board of Social Work Examiners to please take into consideration the completed hours under my LCSW-BACS as valid, professional, authentic and worthy of acceptance.

I have a long-standing professional relationship with Jada Jackson as when we began our supervision for licensure two years ago in which we openly discussed her professional goals, expectation of supervision hours, topics of discussion which included but are not limited to ethics, self-evaluation, plan of supervision, social work theories, communication, job duties and expectations, cultural diversity, integrity, standards of care, burnout, individual case reviews and documentation. During my supervision hours as her LCSW-BACS, I also had the distinct pleasure to be her direct Clinical Supervisor at a long-term judicial treatment center as well as a long term psychiatric residential treatment facility. During this time, I was able to observe, facilitate, educate, and provide guidance and support not only as her clinical supervisor nonetheless also as her direct supervisor.

Jada Jackson possesses not only the clinical skills to fully engage, facilitate and carry out her professional responsibilities, she has a true understanding of what it means to be a Social Worker. Her compassion, integrity, innovative style, self-awareness and engagement is that of someone that not only has professional skills but true heart and empathy for the client's she serves. Her style is dynamic, professional, engaging and authentic. I have had not only the greatest pleasure being her supervisor, I have learned from her a great deal as she has challenged me to frequently self-reflect on my own professional growth.

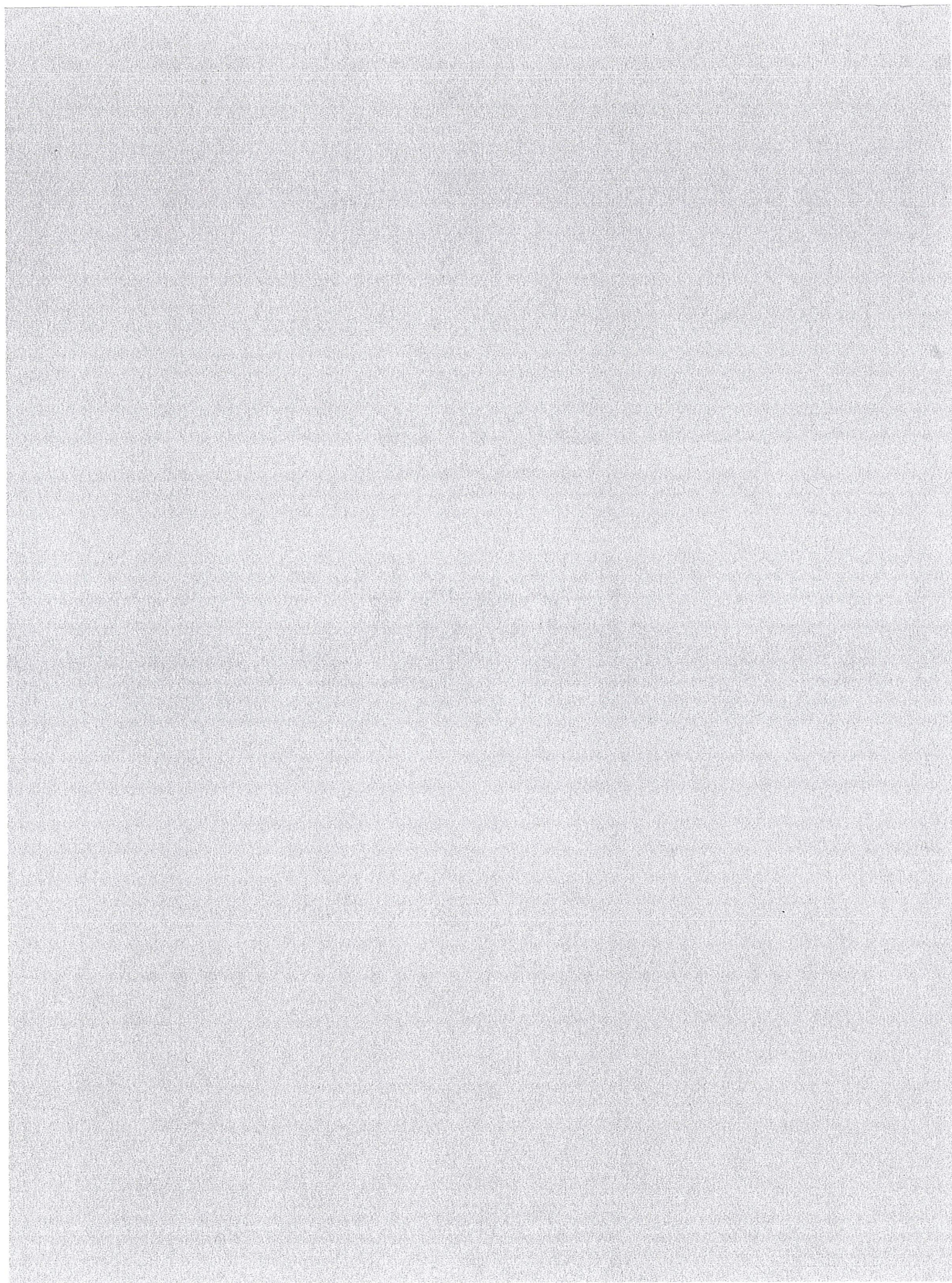
With that said, again I truly and sincerely request the Louisiana Board of Social Work Examiners to understand the error of not electronically completing her Supervision Plan within the 60 days as it was genuinely an oversight on both of our parts. It is within my humble opinion to say Jada Jackson, LMSW is ready to move forward in her professional growth and I ask the board to

please take this into consideration in allowing her supervision hours to be approved and for her to complete her ASWB clinical level social worker examination.

If you are in need of any further information, please do not hesitate to reach out to me directly at either my email and/or cell phone.

Sincerest regards,

Bridget L. Crochet, LCSW-BACS #8270



December 27, 2023

Louisiana Board of Social Work Examiners Board of Directors
18550 Highland Road, Suite B
Baton Rouge, LA 70809

To Whom It May Concern:

Please accept this letter as a submission for consideration of acceptance of the dates submitted for my supervision contract. According to documentation on Certemy, the contract had been accepted on September 13, 2022, and on October 10, 2022, by my clinical supervisor, Patricia Fox, LCSW-BACS, and my secondary supervisor, Alvin Smith, LCSW-BACS (please see attached documentation).

I have been established in my clinical supervision Ms. Fox, LCSW-BACS, since September 13, 2022. During October 2023, Ms. Fox and I contacted Certemy to navigate technical errors and questions within the interface. Our initial contact with Certemy dates to October 6, 2023, inquiring on how to proceed with employment verification.

On November 16, 2023, it was brought to my attention that the supervision contract had not been completed in 2022, an apparent error from my perspective. I was not aware that the supervision contract had not been verified in Certemy since both supervisors' invites displayed as, "accepted."

During this time (November 2023), I was advised to resend an invitation to my secondary supervisor, in which he accepted and completed the contract officially for Certemy on November 30, 2023. The matter at hand appears to be a technical error and lack of concrete guidance to navigate Certemy.

Please accept this letter as a correction to this error that occurred as I am still in clinical supervision with Ms. Patricia Fox, LCSW-BACS. Also, I currently have two applications displayed and I'd like to be on one accord with one active application. Please advise on how we can proceed.

Sincerely,

Keaira J. Landry #13746

Miyoka Landor, LMSW

December 18, 2023

To LABSWE Board Members:

I am Miyoka Landor, LMSW, I am writing you all to inquire about accepting my supervision hours after May 23, 2023.

I was previously living in Louisiana working and getting supervision until I moved to Houston, Texas at the end of May of 2023. At the time of my move, I was not aware that submitting the supervision contract 2 #2 before 60 days was required in order for the accumulated hours during that time to be accepted. I take accountability that I requested the supervision contract 2 #2 to be added to my account 50+ days in (07/20/2023). Please note that during this time of the move until I requested for the contract 2#2, I was in correspondence with the board to ensure that I would be able to continue working while getting supervised by my current BACS from Louisiana. The ending of the virtual supervision was nearing and I wanted to ensure that continuing my supervision in person would be allowed while working in Texas. Once I was able to get an understanding on that, I proceeded with asking for the supervision contract 2# 2.

Once the contract was added I sent it to the required people but they were not receiving the invitations at the time. I sent it multiple times thinking it was a user error on my end. After resending the invitations multiple times to both my BACS and my agency supervisor—I received a response from the board with assistance on how to move forward. It was at this time I was told that the hours may not be accepted, and I would have to contact the board requesting acceptance of some, all or none of my supervision hours accumulated during that time period (May 23- the date the contract was completed Dec 2023).

At this time, I am asking for the board to consider accepting some or all of my hours accumulated during the time period of May 23, 2023 through December 2023. Thank you for your time and consideration, it is greatly appreciated.

Sincerely,

Miyoka Landor, LMSW

Bret Whitehead, LMSW

Louisiana State Board of Social Work Examiners
18550 Highland Rd.
Baton Rouge, LA 70809

RE: Bret Whitehead #16553

Dear Board Members:

I am writing to address concerns related to my recent clinical supervision and contractual agreements through the Certemy system. I understand the importance of adhering to established policies and procedures, and I want to take full responsibility for any misunderstandings or delays that may have occurred.

New to the Certemy system, I admit to being unfamiliar with its intricacies and specific timelines for agreement completion. Unfortunately, this lack of knowledge led me to unintentionally overlook the 60-day limit for my supervisors to electronically sign the supervision contract.

During this 60-day window, Dr. Guin, my clinical supervisor, encountered technical difficulties accessing her LSU and SLU emails while attempting to utilize Certemy. These unforeseen technical issues undoubtedly hindered the timely communication and completion of the necessary paperwork. For example, Dr. Guin was tasked with completing the first contract's Structure of Supervision. Because of her technical issues, she did not sign the contract's Structure of Supervision until March 4, 2022. On that same date, I received an email stating the step was completed. Since I was unaware of any issues, Dr. Guin and I continued supervision as normal.

While Ms. Johnson's contract remained unsigned, she resigned under difficult circumstances. I believed that creating a contract solely with Dr. Guin would rectify the situation. In hindsight, I recognize that I should have sought clarification from the Board.

I take full responsibility for my lack of thorough understanding of the Certemy system and the relevant policies governing supervisor agreements. I am committed to learning from this experience and ensuring full compliance in the future.

I humbly request the Board forgive my mistake and approve my hours of clinical supervision from September 2021 to October 2023. Although several technical steps were missed, the supervision hours were completed and documented. I pledge that I will use this oversight as a learning experience which will impact how I handle these situations in the future.

Thank you for your time and consideration.

Sincerely,

A handwritten signature in black ink, appearing to read 'Bret Whitehead', followed by the text 'LMSW'.

Bret Whitehead, LMSW

Cecile Charleville Guin, PhD, LCSW

Louisiana State Board of Social Work Examiners
18550 Highland Rd.
Baton Rouge, LA 70809

RE: Bret Whitehead #16553

Dear Board Members:

I have been with the Southeastern's Discovery and Renew Family Resource Programs since November, 2019. I was the Director until early 2021, then became the LCSW Director until June 30, 2022. On July 1, 2022, I became the Director of Discovery/Renew again.

I began Mr. Whitehead's supervision on September 23, 2021 and completed his supervision in October 2023. Half of the time we documented the sessions on paper and the other half of the time on computer through Certemy. We spent a great deal of time in December 2022 transferring all of his information to Certemy, so his record should be fully automated.

During the period of time when we were transferring hand written documentation to the automated system, several issues developed within the system because of my old email account with LABSWE from LSU (cguin@lsu.edu), as opposed to my current email affiliated with Southeastern. Ms. Regina DeWitt kindly assisted us and spoke with Certemy to get all of my documentation under cecile.guin@selu.edu.

I am unsure if the confusion with the contracts is related to one of these situations.

I was Mr. Whitehead's supervisor for the entire period of his supervision. We have 4 sites – Discovery is in Baton Rouge, Renew is in Hammond; I have an office at White Hall on Southeastern's campus and an office at the Southeastern Nursing School in Baton Rouge. We met most of the time for supervision at the office in Baton Rouge as that is my primary location.

During the brief period of time, I was not the Director, just the LCSW Supervisor, Brittney Johnson became the Interim Director in early 2021. Her office was located at the Discovery Family Resource Center (then in Denham Springs). Mrs. Johnson resigned at the end of June 2022 under unpleasant circumstances; thus, she has not responded to any requests from Mr. Whitehead regarding signing the initial contract.

Although this is most likely an overkill of information, these are the circumstances I can think of that might have impacted the failure to get a contract signed when we were supposed to.

Please do not hesitate to contact me for any information or clarification.

Thank you.

Cecile C. Guin

Page Break



December 29, 2023

RE: Mackenzie Droddy Supervision Hours

To whom it may concern:

My name is Mackenzie Droddy, LMSW (License Number: 17485). On March 23, 2023 I was accepted on Certemy to begin Supervision with Lisa LaRochelle, LCSW-BACS (License Number: 8281). When Lisa was given access as my Supervisor, we immediately began supervision acquiring 30+ hours. On December 11, 2023 both myself and Lisa received emails from SaraJanet Banks stating that my initial supervision contract was not completed within the 60-day period of my first supervisory session, therefore hours that I earned outside of the 60-day period would no longer count towards my LCSW Licensure. I am writing this letter to kindly ask for the hours that I am losing to be reconsidered.

I am requesting that my hours be reconsidered because the application process for the LCSW license was not only unclear for me, but also for several other social workers. In completing the application, the initial supervision contract was not only separate from the rest of the application, the initial supervision contract was also not located on Certemy like the rest of the application process was. I am also asking for my hours to be reconsidered because I was able to complete 9 months of supervision worth of supervision with Lisa without either of us hearing anything about my application not being completed all the way through. Lisa should not have been given access as my supervisor if my application had not been officially approved. This is a workflow issue within the Certemy system. The most important reason why I am asking for my hours to be reconsidered is because if I were to lose the hours, I would be delayed professionally, setting me back from being able to further my career as a Social Worker. In reading this letter, I hope that you are able to see my concerns and are willing to address them appropriately. Thank you for your time.

Sincerely,

Mackenzie Droddy, LMSW

December 29, 2023

To the LA State Board of Social Work Examiners:

This letter is on behalf of Mackenzie Droddy, LMSW #17485. She and I began the clinical supervision process towards licensure on 3/23/23 and discussed the importance of completing the social work contract (as indicated in our first Certemy supervision log). Somehow Mackenzie neglected to complete the Contract step. We have been regularly meeting and I have been providing her with weekly clinical supervision over the past 9 months. When I recently saw a Facebook post on the LA Social Work Supervisors Facebook page, it came to my attention that LMSWs were losing valuable supervision time earned because their contracts were not complete in Certemy. I promptly checked and to my dismay realized that Mackenzie's was not completed. I notified her immediately and she promptly submitted the required forms, which indicate our supervisory start date of 3/23/23. She has since received a notice from Sara Banks with LABSWE advising that the hours earned outside of the 60 days from contract completion cannot be counted. Since her contract was not finalized until December, she would be poised to lose 6 months worth of supervision hours. I think this is wildly unacceptable. We should not have been able to log supervision hours in the supervision record if the supervisory process had not already been approved. It is unfair to penalize a supervisee for lack of clarity by the board with the Certemy process.

In my time as a BACS supervisor, I have supported more than six social workers in receiving their license. Never have I had any issues with the supervisory process until Certemy came along. Please honor Mackenzie's request to have all of her earned supervision hours count. If you have any questions or need further information, please do not hesitate to reach out. It truly concerns me what would have happened if I had not seen the Facebook post. The board is not doing a good job of clarifying these steps and supervisees are losing out. I am hearing of many supervisors deciding not to provide supervision anymore because of these challenges. This will negatively impact the workforce and the profession. I humbly ask that the board members please make the ethical and moral decision to honor ALL supervision hours earned since 3/23/23 for Mackenzie Droddy.

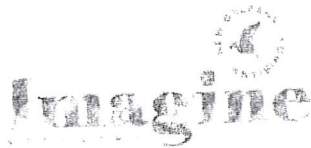
Best,

Lisa

Lisa LaRochelle, LCSW-BACS #8281

Senior Mental Health Consultant

Southwest Louisiana Area Health Education Center



December 8, 2023

Imagine Recovery

To Whom It May Concern,

I, Summer Creekbaum, became a full-time employee of Imagine Recovery on May 2, 2022, after completing 2 semesters of practical internship with Imagine Recovery. I successfully passed my licensure exam and obtained my LMSW on October 22, 2022. I began supervision under Holly McKenney, LCSW-BAC in January 2023. Upon beginning supervision with Dr. McKenney I had to contact both the board and Certemy to have the proper documentation added to my account so that Dr. McKenney could log my required hours. Somewhere throughout this process it appears that I inadvertently failed to submit proper documentation to my direct supervisor at Imagine Recovery, this mistake was not brought to my attention until November 2023; when I received an email from Sara Janet Banks informing me the required documentation had not been submitted correctly and required the attention of my direct supervisor at Imagine Recovery. I submitted a support request to Certemy on December 1, 2023, in hopes of remedying any error on the part of myself or my direct supervisor in submitting or signing the necessary paperwork. We were later informed that the documentation had been received and approved but the hours completed from January until November 2023 would have to be appealed due to the proper documentation not being submitted correctly. This letter is to serve as a plea to the board that the hours obtained under the supervision of Dr. McKenney beginning in January 2023 be approved by the board.

Please let me know if further documentation is necessary either from myself, my direct supervisor, August Boyd, LCSW., or Dr. Holly McKenney, LCSW-BACS

Sincerely,

Summer Creekbaum, LMSW



12/8/23

Imagine Recovery

To Whom It May Concern,

Ms. Summer Creekbaum began full-time (40 hrs/wk) employment at Imagine Recovery on 5/2/22. She successfully passed her LMSW exam in October 2022. Her first supervisory session with her LCSW-BACS Supervisor was on 1/14/23. Since her employment, Ms. Creekbaum has functioned in a clinical role, providing direct care to our clients. Due to a user error, Ms. Creekbaum's Employment Verification form in Certemy was not signed until 11/1/23. Ms. Creekbaum and I were under the assumption that all documents had been submitted appropriately at the onset of her employment and were unaware of any needed documents until we received correspondence from Sara Janet Banks on 11/22/23. Ms. Creekbaum should receive credit for all hours accrued since beginning supervision with Dr. Holly McKenney, LCSW-BACS in January 2023. Please let me know if you require any additional information from me. Thank you for your consideration.

Sincerely,

August Boyd, LCSW
Clinical Director

From: Gwen Stewart <gs@labswe.org>
Sent: Saturday, December 30, 2023 9:50 AM
To: Emily DeAngelo <edeangelo@labswe.org>
Subject: New Platform

Good morning Emily, I hope you are well and are enjoying the holidays. I know we are going remote for supervision sometime in the future. I am aware there have been various complaints from supervisees regarding their BACS, which is concerning for the Board. Perhaps the new company, who is replacing Certemy, can create one large platform where each BACS can logon and provide supervision through this platform (each having its own private link). Only Board members would have access to view the recorded videos as needed. This is not intended for any ill purposes. If there is a complaint, the video can be reviewed. The videos will also record date and length of time supervision sessions, which will aid in record keeping of hours and content. This would be a great opportunity to ensure our services are quality and hold everyone accountable. This could move our wonderful State Board as one of the leaders in the nations utilizing technology to provide services for supervision.

Kind Regards,
Gwen Stewart, LCSW