

**LOUISIANA STATE BOARD OF
SOCIAL WORK EXAMINERS (LABSWE)**

IN THE MATTER OF

LABSWE COMPLAINT

JACQUELINE W. RANDOLPH

NUMBER 2009-110

CREDENTIAL No. 9947

CONSENT AGREEMENT AND ORDER

WHEREAS, Jacqueline W. Randolph is a credentialed social worker subject to the jurisdiction and rules and regulations of the Louisiana State Board of Social Work Examiners (the Board); and

WHEREAS, pursuant to a complaint and administrative investigation, the social worker, Jacqueline W. Randolph, has indicated her desire to resolve this matter through a Consent Agreement and Order as provided for in Rule No. 907 of the Board's Rules, Standards and Procedures and LA R.S. 49:955 D of the Louisiana Administrative Procedure Act; and

WHEREAS, the social worker, Jacqueline W. Randolph, has admitted the following:

- 1. Ms. Randolph is and at all times pertinent to the facts and matters alleged herein, a Provisional Graduate Social Worker credentialed by the Board to engage in the practice of social work in the State of Louisiana pursuant to the Louisiana Social Work Practice Act, LA R.S. 37:2701 et seq., as evidenced by License No. 9947.**
- 2. At all times pertinent hereto, Ms. Randolph was actively engaged in the practice of social work as a hospital social worker.**

3. That during the time period from October 13, 2008 through March 2, 2009, Ms. Randolph worked at Terrebonne General Medical Center under a social work job description and conducted psychosocial assessments, patient advocacy, crisis intervention and assisted in the Deceased Infant Resolve Through Sharing Program,.
4. That Ms. Randolph admitted to Craig Meier and Gloria Meier, complaint investigation officers for the Board, and further admits to this Board that she failed to take the Masters examination within the designated one-year time period.
5. That Ms. Randolph practiced social work February 9 – March 2, 2009 after her Provisional Graduate Social Work credential became invalid.
6. That Ms. Randolph identified herself as a social worker to clients after she knew her social work credential was invalid.
7. That Ms. Randolph placed "MSW" after her name on social work related documents and did not place "Provisional Graduate Social Worker" after her name/signature.
8. That Ms. Randolph unsuccessfully completed the Masters examination April 27, 2009.

WHEREAS, by failing to take the Masters examination required for Graduate Social Work certification within one (1) year, Ms. Randolph has violated her professional and ethical duty as set out in Louisiana Social Work Practice Act LA R.S. 37:2707 B, Rule 305(C)(2) and Rule 305(C)(3), which require individuals holding provisional graduate social worker certificates to take an examination

approved by the board at least once a year, and to submit proof of taking the examination each year to the board office, which pursuant to Rule 105 is a violation of LA R.S.37:2717 A(5) of the Louisiana Social Work Practice Act.

WHEREAS, by knowingly choosing to practice social work after her social work credential became invalid, Ms. Randolph has violated her professional and ethical duty as set out in Louisiana Social Work Practice Act LA R.S. 37:2709, which states no individual shall practice social work in the state unless the individual holds a current...provisional certificate....and LA R.S. 37:2717 A(4) which states one is not to willfully violate any of the provisions of Chapter 35

WHEREAS, by identifying herself as a social worker after her credential became invalid, Ms. Randolph has violated her professional and ethical duty that a social worker shall not misrepresent the social worker's credential as set out in Rule 119(B) of the Rules, Standards and Procedures for Louisiana social workers, which action does constitute unethical conduct and pursuant to Rule 105 is a violation of LA R.S.37:2717 A(5) of the Louisiana Social Work Practice Act.

WHEREAS by placing "MSW" after her signature without also identifying that she is a provisional GSW, Ms. Randolph has violated her professional and ethical duty that a social worker shall use the social work designation/credential after one's name in any written communication relating to social work practice, as set out in Rule 119(A) of the Rules, Standards and Procedures for Louisiana social workers, which failure does constitute unethical conduct and pursuant to

Rule 105 is a violation of LA R.S.37:2717 A(5) of the Louisiana Social Work Practice Act.

WHEREAS, the credentialed social worker has indicated her desire to resolve this matter through this Consent Agreement and Order;

WHEREAS, the undersigned Attorney handling the prosecution of this Complaint has conducted an interview with the respondent who has indicated her desire to resolve this matter through this Consent Agreement and Order; and;

WHEREAS, the credentialed social worker agrees not to repeat the misconduct mentioned in this Consent Agreement and Order, and acknowledges such repeated misconduct will be considered a violation of the terms of this Consent Agreement and Order.

IT IS HEREBY ORDERED that in consideration of the foregoing and pursuant to the authority vested in the Board by LA R.S. 49:955 D, the Board orders and Jacqueline W. Randolph accepts the following administrative action which is a final decision pursuant to the LA R.S. 49:958:

1. That Ms. Randolph shall receive one hour of monthly supervision, at her expense, for six (6) months, from the date all parties sign this Consent Agreement and Order, or from the time she becomes employed as a social worker, whichever is the latter, from a supervisor approved by the Board. The supervision shall focus upon appropriate scope of practice and the importance of licensure in the protection of the public. The duration and/or frequency of the supervision may be extended upon

recommendation of the supervisor and the approval of the Board. The supervisor shall submit quarterly progress reports to the Board by the 15th of the month following the end of the quarter. Ms. Randolph shall submit to the Board the name of the potential supervisor and his/her resume within fifteen (15) days of all parties signing this Agreement or from the time she becomes employed as a social worker, whichever is the latter. The potential supervisor shall submit a letter to the Board stating his/her acceptance of the provision of said supervision and stating he/she is not, or previously has not been, professionally or personally affiliated with Ms. Randolph prior to this request for supervision.

2. That Ms. Randolph shall complete, under the direction and approval of the above identified supervisor, a total of five (5) hours of continuing education on the subject of ethics within six (6) months from the date that all parties sign this Consent Agreement and Order. This continuing education shall be in addition to the annual twenty (20) hours of continuing education required to maintain her social work credential. Ms. Randolph shall provide the Board with evidence of attendance within seven (7) months from the date that all parties sign this Consent Agreement and Order.
3. That Ms. Randolph shall, at her expense, take and pass the Board's Open-Book Examination on the Louisiana Social Work Practice Act and the Rules, Standards and Procedures within ninety (90) days after the date that all parties sign this Consent Agreement and Order.

4. That Ms. Randolph shall pay the investigative and legal costs of the investigation in the amount of one thousand one hundred eighty and 36/100 dollars (\$1,180.36) within six (6) months after the date that all parties sign this Consent Agreement and Order. The payments shall be made on a three (3) month basis, with no pre-payment penalty.
5. Ms. Randolph specifically acknowledges that failure to comply with the terms of this Consent Agreement and Order may result in a suspension or revocation of her social work credential. The admissions contained herein, will be considered proven and the only issue will be failure to follow the terms of this Consent Agreement and Order.
6. By agreeing to the terms of this Consent Agreement and Order, Ms. Randolph waives all rights to appeal this adjudication.

THIS CONSENT AGREEMENT AND ORDER is a matter of public record for violation of the above referenced sections of the Louisiana Social Work Practice Act and the Rules, Standards and Procedures. The terms of this Consent Agreement and Order shall be published and reported, including but not limited to, the LABSWE Newsletter.

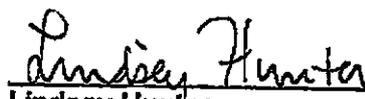
THE ADMISSIONS AND FINDINGS CONTAINED HEREIN are intended solely for the purpose of resolving the case at hand or in connection with other matters before the Board involving Respondent.

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I, Jacqueline W. Randolph, Provisional GSW, make these acknowledgments and waivers in support of a final disposition of the pending investigation of Complaint #2009-110 by Consent Agreement and Order (Order) pursuant to LA. R.S. §49:955 D, in lieu of the institution and prosecution of formal administrative proceedings, and accordingly consent to the entirety of the Order set forth hereinbefore and further waive any right to which I may be entitled under the Louisiana Administrative Procedure Act or any other law to contest, in any court, my agreement to this Order. By my subscription hereto, I also hereby authorize Evelyn Jenkins, designated by the Board with respect hereto, as well as the legal counsel assisting her, to present this Order to the Board for its consideration and to fully disclose to and discuss with the Board the nature and results of the investigation of this matter. I herein waive any objection to such disclosure based on due process of law under either the State or Federal Constitution or under State statutory law, including LA.R.S. §49:960. I expressly acknowledge that the disclosure of such information to the Board by Evelyn Jenkins or her legal counsel shall be without prejudice to the Assistant Attorney General's authority to file a formal Administrative Complaint, or the Board's capacity to adjudicate such Administrative Complaint, should the Board decline to approve this Consent Agreement and Order. I further acknowledge my awareness that should the Board approve this Consent Agreement and Order that the Order will become a matter of public record.


Jacqueline W. Randolph
6/16/2009
Date

I, Lindsey Hunter, Prosecutor, do hereby acknowledge negotiation and preparation of this Consent Agreement and Order in order to resolve, with prejudice, all matters for which the social worker, Jacqueline W. Randolph, could be charged under Complaint No. 2009-110; and further certify that this Consent Agreement and Order is consistent with the evidence, adequately addresses the complaint and represents a true and correct statement of that which could be proven at a hearing of this matter.


Lindsey Hunter
Prosecutor
6/16/09
Date

IN WITNESS THEREOF, the Louisiana State Board of Social Work
Examiners has entered into this Consent Agreement and Order and executed
same at Baton Rouge, Louisiana on this the 19th day of
June, 2009.

Wade M. Tyler, PhD, LCSW
Wade Tyler, PhD, LCSW, Chair

Michael Flickerson, MSW, RSW
Michael Flickerson, MSW, RSW, Vice-Chair

Roslyn Richardson, PhD, GSW
Roslyn Richardson, PhD., GSW, Secretary/Treasurer

Evelyn Jenkins, LCSW
Evelyn Jenkins, LCSW Board Member

Hope Hibel-Benson, LCSW
Hope Hibel-Benson, LCSW, Board Member

John E. McBride, LCSW
John McBride, LCSW, Board Member